

Shipping & Returns

Shipping

Shipping charges will be applied to purchases made through this website. For shipping-related questions, and/or international shipping rates, please contact us at 920-892-8781.

Our goal is to process and ship your order within 1-2 business days of receipt. Delivery is estimated 3 to 5 business days for West Coast and 7 to 10 business days for East Coast and Alaska. A tracking number will be emailed to you when your order ships. This tracking number will allow you to check on the delivery status of your order through UPS.

Shipping Preferences

UPS requires an adult signature at time of delivery for all alcohol purchases and will not leave package on a doorstep or with a minor even if requested by purchaser. Please take this into consideration when selecting your shipping address for an order. For future orders, you can Sign In to your account on the Online Store, click on Address Book and change your shipping address or 920-892-8781.

Returns / Refunds

ALL SALES ARE FINAL. RETURNS AND/OR REFUNDS WILL BE GIVEN CONSIDERATION ON A CASE BY CASE BASIS AT MANAGEMENT'S DISCRETION.

For information on returns, please contact us at 920-892-8781.

Sales tax will be charged on total merchandise for orders delivered to Wisconsin.

Will Call Policy

- **Online Store Will Call** – Orders placed on will call will be held for pick up at our store location in Plymouth, WI for 30 days following purchase date. Your wine will then be automatically shipped to the shipping address on file. You will be charged applicable shipping fees at this time. If the address is incorrect or the package had 3 attempts for delivery and was returned to us, a \$29.50 charge will occur. After 60 days following purchase date, your purchase will be returned to inventory and a store credit will be issued to your account. Please call Online Store directly should your order need additional attention.